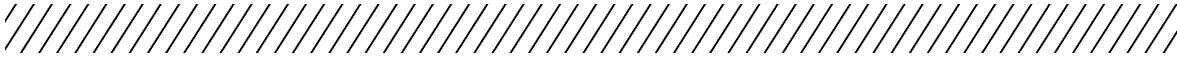




DRIVEN BY POSSIBILITY™

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Dear Valued Customer:

In light of the rapidly changing situation around COVID-19 (coronavirus), we wanted to share an update on our ability to service customers and care for the health and safety of our employees.

Gates TPU is "OPEN FOR BUSINESS". We continue to adapt to the changing landscape to ensure that our employees are safe and healthy while at the same time taking care of our customers.

To ensure business continuity, we have taken the following actions:

- All factories are OPEN and producing product. To date we have been able to manage our supply base to effectively support our operations through normal expedites and regular over-time. As a key supplier to many critical industries, we have not seen any restrictions on our ability to continue operations.
- We are screening all visitors to our sites and have deployed a number of other policies and procedures to keep our employees safe and to maintain business continuity across all of our functions.
- Our customer facing teams (sales, customer service, application engineering) remain fully engaged to provide any and all needed assistance to serve your needs. Many are working remotely with full connectivity but above all we are committed to ensuring no loss of business continuity.
- In general, we are asking our sales team to communicate virtually as much as possible, but we will do everything we can to meet our customers' critical needs.
- We will continue to evaluate the situation on a daily basis and make adjustments to our approach as needed. We will commit to providing updates to you on a regular basis and will urgently communicate any significant changes to our approach.

Thank you for your collaboration during these unprecedented times. Please reach out to us at sales-pfungstadt@gates.com or +49 (0) 6157-9727-0.

Regards,

Scott Manley
General Manager
Gates TPU